



Return form

Return Address

Chromeburner Motorgear
Retourenabteilung
Avantisallee 90
52072 Aachen

Please note the following:

1. Once we receive your return, we will refund the purchase amount to you.
2. If you would like to receive a different item, please place a new order on our website at www.chromeburner.com.
3. Please ensure not to send goods "freight collect."
4. For parcels that need to go through customs, it is required that the contents can be clearly identified. Therefore, please include a copy of the invoice inside the package and attach another copy on the outside with the note that it is a return. Parcels marked with a lower value, no invoice, or without a return reason will automatically be returned to the sender.
5. You can choose between DTU (unpaid) or DTP (paid) when returning your parcel. With DTU, you will only pay for the return shipping costs. DTP includes both shipping costs and customs duties. If you select DTU, any applicable customs clearance costs will be charged to the customer (refer to our terms and conditions).

Customer name:

Return reason: (Please check the appropriate box)

Invoice date:

Invoice number:

- [01] Defective
- [02] Not liked
- [03] Too large
- [04] Too small
- [05] Poor workmanship
- [06] Wrong item delivered
- [07] Delivered too late
- [08] Does not match the description

| Quantity: | Item number | Item description | Return reason |
|-----------|-------------|------------------|---------------|
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Your Message to Us / Description of the Defect:

Refunds will always be processed using the same method you selected for payment in our shop. Please note that the processing of the refund may take up to 14 days.